



# GARBAGE COLLECTION ROUTE CHANGES

## EFFECTIVE JAN. 1-2022

Effective January 1, 2022, the Village of Kimberly will implement changes to its Residential Garbage Collection Routes. The present Tuesday route will be split into two routes with one route being collected on Tuesdays and the other on Wednesdays. The Friday Route will be collected on Thursdays. Referencing the attached map the new routes can be identified as:

**Route 1**, collected on Tuesdays, includes areas north of the railroad tracks between John St. and Hwy 441. Properties on both sides of John St. are included in this route.

**Route 2**, collected on Wednesdays, is the area north of the railroad tracks and east of John St.

**Route 3**, collected on Thursdays, includes all areas south of the railroad tracks.

**No Changes to the Recycling Routes or day of collection.** These changes do not affect your Recycling Collection, which is performed by Orion Waste Solutions, who is contracted by Outagamie County Recycling & Solid Waste.

### 2022 Garbage and Recycling Calendar.

The following **Garbage Collection days are affected by Holidays:**

- Thanksgiving Day, Thursday November 24 will be collected Wednesday, November 23.

The following **Recycling Collection weeks are affected by Holidays:**

- Weeks of Memorial Day and Labor Day: Recycling carts will be collected the day after the regularly scheduled day.
- The Village has no authority with the Recycling Schedule or Service. All concerns with the recycling schedule or collection program should be referred to Orion Waste Solutions at 920-759-0501.

### Reminder of General Rules

- Polycarts must be placed curbside by 6 a.m. the day of your collection or the evening before.
- Polycarts must be placed at least 4 feet from each other and any other object such as mailboxes, trees, vehicles, utility poles, and snow piles. This also includes any bulky items set out for pick up at the end of the month. **If polycarts cannot be reached, they will not be collected or emptied.**
- Polycarts must be removed from curbside within 24 hours of collection.
- Polycarts CANNOT be placed in the road or on top of snow piles.
- The polycart MUST be placed at ground level either on the terrace or in the driveway. Polycarts placed in the road for collection during winter months are subject to damage by Plow Trucks. Replacement of damaged carts are the responsibility of the property owner at a cost of \$73.50 each.
- Please be patient if your polycart is not emptied at the same time of day. Different truck operators may employ different travel routes or experience other causes for delays beyond the operators' control.
- Refuse Trucks often need to be emptied mid-day. If you see the Refuse Truck leave your neighborhood prior to emptying your cart, please remain patient, the operator may have left to dump at the landfill and will return later.
- If your garbage cart is not emptied at the end of the day, please call our office (920-788-7507) or email (streets@vokimberly.org) and provide your name, address and phone number advising your cart was not emptied. Arrangements will be made to collect your garbage. If your recycling cart was not emptied, please call Orion Waste Solutions at 920-759-0501.

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